# Ratings

Ratings allows clients to submit their in-the-moment impressions describing their hearing experience quality. Behind-the-scenes, Unitron technology captures the context for each rating including settings and listening environment. Now you can counsel with greater efficiency and accuracy based on input from your clients recorded in real time.



## It's all about the client experience

Staying connected to real-world client experiences can help you and your clients work together towards the most personalised hearing solution possible. The best feedback is captured immediately, not weeks later. Ratings from Unitron makes it easy for clients to share their impressions any time.

## A performance tracking feature to deliver a more individualised hearing care experience:

- Empowers you to provide a high level of service to clients
- TrueFit fitting software helps generate suggestions to resolve issues based on feedback
- Easy for clients to use with the intuitive Remote Plus app\*



#### You experience ...

- More accurate client input that doesn't depend on recall
- The ability to provide more accurate responses to specific problems in a timely way
- Time-savings from potential follow-up appointments



#### Clients experience ...

- The freedom to rate their hearing performance anywhere they go
- Less pressure and frustration to recall experiences weeks later at follow-up appointments
- Peace of mind knowing that you can quickly address issues

Ready to love the experience? Contact your Unitron representative to learn more: call 01925 247 810 or email salesuk@unitron.com

\*For the use of the Remote Plus app, Unitron hearing aids with Bluetooth® connectivity are required. The Remote Plus app works on Apple smartphones with iOS® 12 or newer and Android™ smartphones with version 7 or newer.

